



MISSION

To provide a professional and well supported Fire and Rescue Service which reduces community risk in order to save lives, relieve suffering, protect property and the environment

Surrey Fire and Rescue

Tandridge District

Local Committee Report

April 2012 – March 2013

Completed by

Station Manager De Fraine Ford

Community Impact Officer East Area

2. KEY ISSUE

This report provides an overview of the community risk reduction work undertaken by Surrey Fire and Rescue Service (SFRS) team's based at Godstone, Oxted and Lingfield Fire Station's for the period 2012-13.

3. SUMMARY

Surrey Fire and Rescue Service's main aim is to make Surrey safer. Working with others, we want to make Surrey a safer place to live, work, travel and do business. Our vision is to continue to deliver a high performing, low cost and valued organisation that contributes to making Surrey and the District of Tandridge a safer place.

This report contains information on the Community Fire Prevention, Protection and Response activities undertaken by the District team to reduce the risk from fire, road traffic collisions and other incidents to the communities of Tandridge.

The downward trend in incidents continues. Last year Surrey Fire and Rescue Service responded to 10,000 calls compared to 16,500 ten years ago. This is in part due to the Services proactive work including education programmes that station based personnel and specialist teams deliver into the community. Working directly with local groups to deliver home fire safety messages and in particular people who are deemed to be of a higher risk continues to be our main focus. Finally we continue to work with the business community to deliver effective regulation working in partnership and our colleagues in the Building Control and Licensing teams to achieve safer premises for their employees and the public.

4. OFFICER RECOMMENDATIONS

The Local Committee is asked to:

Note the targets and performance delivered across the District for 2012/13.

Recognise the achievements of the Fire Service teams and to continue to support their commitment in delivering community risk reduction initiatives to make Tandridge a safer place to live and work.

Support the achievements of the retained duty personnel at Oxted and Lingfield and acknowledge the facility offered by employers who release staff, and those who are self-employed to provide fire cover to their local community.

5. Tandridge performance for 2012-13

Key Service/Borough Target	Within		
	Close to Service/Borough Target		
	Above Service/Borough Target - Action Required		
Key Performance Indicators for 2012/13		2012/2013	2011/2012
Percentage of Fires attended in dwellings with no smoke detection fitted		Service Target < 38%	Service Target < 38%
		24%	27%
No of fatalities due to primary fires		Service Target 7	Service Target 7
		0	2
No of injuries arising from accidental dwelling fires		Borough Target 4	Borough Target 4
		3	0
No of false alarms caused by AFA's (automatic fire alarms)		Borough Target 113	Borough Target 113
		82	86
No of calls to malicious false alarms attended		Borough Target 7	Borough Target 7
		18	7
No of deliberate Primary & Secondary Fires (excluding vehicles)		Borough Target 73	Borough Target 73
		39	75
No of deliberate & Secondary vehicle fires		Borough Target 37	Borough Target 37
		29	41
No of calls to fires attended - primary		Borough Target 150	Borough Target 150
		127	166
No of calls to fires attended - Accidental fires in dwellings		Borough Target 41	Borough Target 41
		40	44
Percentage of accidental dwelling fires confined to room of origin		Borough Target >91%	Borough Target >91%
		90%	84%
No of fires in non domestic premises		Borough Target 16	Borough Target 16
		8	16
No of HFSVs (Home Fire Safety Visits) Visits to Risk Households Total Visits		Service Target % at Risk >60%	Service Target % at Risk >60%
		174 (92%)	N/A
		188	N/A

6. REPORTING AGAINST TARGETS NOT ACHIEVED

6.1 Number of Malicious False Alarms attended.

The level of malicious calls is at a low level across the District and is comparable with other Borough and Districts in Surrey. No repeat offenders or patterns have been identified within the District. The Community Impact (CI) team continues to monitor activity levels and will report any findings to the JAG or CIAG meetings, as appropriate and will continue to work closely with Surrey Police and partners to ensure that malicious calls do not become a problem within Tandridge.

7. COMMUNITY FIRE PROTECTION

Since 2006-07 there has also been a corresponding reduction in fires in commercial premises. Our Community Fire Protection team continues to educate business managers and leaders on fire safety legislation. Surrey Fire and Rescue Service have adopted an intelligence led, risk based approach to regulating the Fire Safety Order 2005.

This now includes;

- Analysis of trends to target “at risk” premises where risk to life from fire is greatest,
- Working with partner agencies to generate intelligence led campaigns to deliver proportionate and effective regulation of fire safety
- Promoting the business benefits of sprinklers
- Providing advice to businesses on business continuity to promote recovery following a fire.

For this reporting period 517 fire safety audits were completed. Our Fire Safety teams continue to work in close partnership with the District teams and Surrey Police to undertake joint inspections of licenced premises.

Table 1 East Command Community Fire Protection performance for 2012-13

Prosecutions	0
Prohibition Notice - Formal	3
Enforcement Notice - Formal	7
Deficiencies Notice - Informal	149
Licensing Consultations	144
Building Regulation Consultations	798

8. COMMUNITY FIRE PREVENTION

Surrey Fire and Rescue Service have adopted an intelligence led approach using MOSAIC datasets to target areas where people are at higher risk and are sharing information with partners (Adult Social Care and District teams). The District teams have exceeded their target delivering 92% of Home Fire Safety Visits to “at risk groups” compared to a Service target of 60%. At risk groups can be defined as;

- Adults over the age of 65 (Worse at 75)
- Individuals who live alone
- Individuals with Mental Health illnesses, including Dementia & Memory Loss
- Individuals with disability and mobility difficulties
- Individuals who are either Alcohol or Drug dependant
- Individuals who smoke (The above will be compounded if coupled with smoking)

People in these groups continue to receive enhanced fire safety advice because of their vulnerability. This can comprise additional fire safety measures such as;

- Telecare systems,
- 24 hour care,
- Flame retardant sprays for furniture, or
- Portable domestic misting/sprinklers

We continue to work closely with partners to support individual care packages in order to support people to live safely in their community for longer.

9. SAFEGUARDING REFERRALS

Surrey Fire and Rescue Service support's the work of the Surrey Safeguarding Adults Board. As a signatory to the Memorandum of Understanding the Service has officers who are trained to provide an enhanced level of support to vulnerable adults either by providing specific advice or referral via the Multi-Agency protocol. Fire Service staff work with Social Services to ensure that the care plan considers how to keep the vulnerable person safe from fire. For this period 42 referrals were made.

10. VOLUNTEERS SERVICE

Our Volunteers assist firefighters to deliver Community Fire Prevention and education programmes. Volunteers have worked with firefighters to deliver fire safety information to the public at a variety of events including Station Open Days. Volunteers also support exercises to test our operational readiness where they have acted in the role of casualties. There are currently over 100 volunteers and as a result we have managed to reach more households and importantly, more vulnerable people.

If you know of anyone who would be interested in becoming a volunteer for the service please can you provide this link for them which gives you all the information you need to know about being a [Surrey Fire Volunteer.](http://www.surreyfirevolunteer.org)(www.surreyfirevolunteer.org)

11. COMMUNITY ENGAGEMENT

11.1 Education

ITEM 8

The Services education team currently attends Special Educational Needs schools to deliver fire safety advice. For this period 2 schools were visited and 60 pupils received enhanced fire safety advice based on their individual needs.

11.2 Firewise Scheme

The Service has a successful referral scheme aimed at young people, who have shown an interest in fire setting with the sole aim of preventing further offending. Across Tandridge there were 2 referrals, all of which had a positive effect on the young person's behaviour in relation to playing with fire.

11.3 Youth Engagement Scheme

The Youth Engagement Scheme (YES) is an innovative scheme run by the Service with support from partners such as the Youth Support Service and Brooklands College. (Public service tutors) The aim of the scheme is to divert young people from anti-social behavior and youth crime before they enter the criminal justice system. During this period 5 young persons were referred with 5 young persons starting the course three of whom successfully graduated from the course.

11.4 Safe Drive Stay Alive

The Services main aim has always been to reduce the numbers of injuries and deaths of young people aged 16-25. This is achieved through various activities but mainly the annual Safe Drive Stay Alive event held in Dorking Halls each November. Last year 658 students from schools across Tandridge attended the event.

12. WHAT HAPPENS NEXT

Members are asked to support the Services ongoing community risk reduction work for the period 2013/2014.

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BACKGROUND PAPERS: Tandridge District Plan 2012/2013
SFRS Public Safety Plan.

Web: www.surrey-fire.gov.uk

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